POLICY OF GLENWOOD GARDENS PHASE I HOMEOWNERS ASSOCIATION REGARDING POLICIES AND PROCEDURES FOR COVENANT AND RULE ENFORCEMENT

SUBJECT: Adoption of a policy regarding the enforcement of covenants and

rules and procedures for the notice of alleged violations, conduct of

hearings and imposition of fines.

PURPOSE: To adopt a uniform procedure to be followed when enforcing

covenants and rules to facilitate the efficient operation of the

Association.

AUTHORITY: The Declaration, Articles of Incorporation and Bylaws of the

Association, and Colorado law.

EFFECTIVE

DATE: August 9, 2022

RESOLUTION: The Association hereby adopts the following procedures to be

followed when enforcing the covenants and rules of the

Association:

1. <u>Reporting Violations</u>. Complaints regarding alleged violations may be reported by an Owner or resident within the community, a group of Owners or residents, the Association's management company, if any, Board member(s) or committee member(s) by

submission of a written complaint.

2. <u>Complaints</u>. Complaints by Owners or residents, member of the Board of Directors, a committee member, or the manager shall be in writing and submitted to the Board of Directors. The complaining Owner or resident shall have observed the alleged violation and shall identify the complainant ("Complainant"), the alleged violator ("Violator"), if known, and set forth a statement describing the alleged violation, referencing the specific provisions which are alleged to have been violated, when the violation was observed and any other pertinent information. Non-written complaints or written complaints failing to include any information required by this provision may not be investigated or prosecuted at the discretion of the Association.

- 3. <u>Investigation</u>. Upon receipt of a complaint by the Association, if additional information is needed, the complaint may be returned to the Complainant or may be investigated further by a Board designated individual or committee. The Board shall have sole discretion in appointing an individual or committee to investigate the matter.
- 4. <u>Violation Which Threatens Public Safety or Health</u>. With respect to any violation of the Declaration, Bylaws, Covenants, or other Governing Documents of the Association that the Board of Directors reasonably determines threatens the public safety or health, the Association shall follow the below process:
 - a. <u>First Notice of Violation</u>. The Association shall send a First Notice of Violation via regular US Mail. The notice must provide an explanation of the nature of the violation, the action(s) required to cure the violation, a 72-hour cure period, and the Fine Notice language in Paragraph 7. The notice shall be in English and in any language that the Owner has indicated a preference for correspondence.
 - b. <u>Violation Not Cured</u>. If, after an inspection of the Unit, the Association determines that the Owner has not cured the violation within seventy-two (72) hours after receiving the First Notice of Violation, the Association may impose fines on the Owner every other day, not to exceed five hundred dollars (\$500.00) pursuant to Paragraph 7, and may take legal action against the Owner for the violation.
- 5. <u>Violation Which Does Not Threaten Public Safety or Health</u>. If an Association reasonably determines that there is a violation of the Declaration, Bylaws, Covenants, or other Governing Documents of the Association that does not threaten public safety or health, the Association shall follow the below process:
 - a. <u>Warning Letter</u>. The Association shall send a Warning Letter to the Owner via regular US mail. The letter must provide an explanation of the nature of the violation, the action(s) required to cure the violation, and up to 10 days to cure. The letter shall be in English and in any language that the Owner has indicated a preference for correspondence.

- b. <u>First Notice of Violation</u>. The Association shall provide a First Notice of Violation. The notice must be sent via certified mail, return receipt requested. The notice must provide an explanation of the nature of the violation, the action(s) required to cure the violation, a thirty (30) day cure period, and the Fine Notice language in Paragraph 7. The notice shall be in English and in any language that the Owner has indicated a preference for correspondence.
- c. <u>Second Notice of Violation</u>. Upon expiration of the thirty (30) day cure period in the First Notice of Violation, if the Association does not receive notice from the Owner that the violation has been cured per Paragraph 6 below, the Association shall inspect the unit within seven (7) days after the expiration of the first thirty (30) day cure period to determine if the violation has been cured. If the violation still exists, the Association may impose a fine pursuant to Paragraph 7.

A Second Notice of Violation shall then be sent via regular US Mail. The notice must provide an explanation of the nature of the violation, the action(s) required to cure the violation, a second thirty (30) day cure period, and the Fine Notice language in Paragraph 7. The notice shall be in English and in any language that the Owner has indicated a preference for correspondence.

d. <u>Third Notice of Violations/Legal Action</u>. Upon expiration of the thirty (30) day cure period in the Second Notice of Violation, if the Association does not receive notice from the Owner that the violation has been cured per Paragraph 6 below, and the violation still exists, the Association may impose a fine pursuant to Paragraph 7.

A Third Notice of Violation shall then be sent via regular US Mail. The notice must provide an explanation of the nature of the violation, the action(s) required to cure the violation, a final cure period of up to seven (7) days, and the Fine Notice language in Paragraph 7. The notice shall be in English and in any language that the Owner has indicated a preference for correspondence. The Association may also turn the matter over to the attorney for legal action.

- 6. Process for Curing Violation.
 - a. Owner Notifies Association of Cure. If an Owner cures the violation within any cure period afforded the Owner, the Owner may notify the Association of the cure. If the Owner sends notice to the Association with visual evidence that the violation has been cured, the violation is deemed cured on the date that the Owner sends the notice. If the Owner's notice does not include visual evidence that the violation has been cured, the Association shall inspect the unit as soon as practicable to determine if the violation has been cured.
 - b. <u>Information Provided to Owner After Cure</u>. Once the Association determines that an Owner has cured a violation, the Association shall notify the Owner, in English and in any other language that the Owner has indicated a preference for correspondence and notices pursuant to C.R.S. 38-33.3-209.5 (1.7)(a)(I):
 - i. That the Owner will not be further fined with regard to the violation; and
 - ii. Of any outstanding fine balance that the Owner still owes the Association.
- 7. Fine Notice. Except for the warning letter in Paragraph 5(a) all notices of violation shall state that the Owner is entitled to a hearing on the merits of the matter in front of an impartial decision maker provided that such hearing is requested in writing within ten (10) days of the date on the notice. The notice shall also state the potential fine pursuant to the applicable schedule in Paragraphs 13 and 14. For a violation that threatens public safety or health since the letter only provides seventy-two (72) hours to cure, any request for a hearing occurring after the seventy-two (72) hours shall address such fines before they become applicable.
- 8. <u>Notice of Hearing</u>. If a hearing is requested by the Owner, the Board, committee or other person conducting such hearing, may serve a written notice of the hearing to all parties involved at least 10 days prior to the hearing date.

- 9. Impartial Decision Maker. Pursuant to Colorado law, the Owner has the right to be heard before an "Impartial Decision Maker." An Impartial Decision Maker is defined under Colorado law as "a person or group of persons who have the authority to make a decision regarding the enforcement of the Association's covenants, conditions, and restrictions, including architectural requirements, and other rules and regulations of the Association and do not have any direct personal or financial interest in the outcome. A decision maker shall not be deemed to have a direct personal or financial interest in the outcome if the decision maker will not, as a result of the outcome, receive any greater benefit or detriment than will the general membership of the Association." Unless otherwise disqualified pursuant to the definition of Impartial Decision Maker, the Board may appoint to act as the Impartial Decision Maker the entire Board, specified members of the Board, any other individual or group of individuals.
- 10. <u>Hearing</u>. At the beginning of each hearing, the presiding officer, shall introduce the case by describing the alleged violation and the procedure to be followed during the hearing. Neither the Complainant nor the Owner or alleged Violator are required to attend the hearing. The Impartial Decision Maker shall base its decision solely on the matters set forth in the Complaint, results of the investigation and such other credible evidence as may be presented at the hearing. Hearings will be held in executive session pursuant to C.R.S. 38-33.3-308(4)(e).
- 11. <u>Failure to Timely Request Hearing</u>. If the Owner fails to request a hearing pursuant to Paragraph 7, or does not appear at any hearing, the Impartial Decision Maker may make a decision with respect to the alleged violation based on the Complaint, results of the investigation, and any other available information without the necessity of holding a formal hearing. If a violation is found to exist, the Unit Owner may be assessed a fine pursuant to these policies and procedures.
- 12. <u>Notification of Decision</u>. The Impartial Decision Maker's decision shall be in writing and provided to the Owner within 10 days of the hearing, or if no hearing is requested, within 10 days of the final decision.

13. Fine Schedule for Violations that do Threaten Public Safety or <u>Health</u>. The following fine schedule has been adopted for all covenant violations that do threaten Public Safety and Health:

First Notice First Notice of Violation (¶4a)

Up to 72 hours to cure \$50 every other day

After an Owner has failed to cure a violation which threatens public safety and health within seventy-two (72) hours of being provided written notice of such violation, the Association may fine the Owner fifty dollars (\$50.00) every other day until the violation is cured and may turn over to an attorney to file suit. Any fine notice shall notify the Owner that failure to cure may result in a fine every other day and only one hearing shall be held.

The Association may also turn over any violation to the Association's attorney to take appropriate legal action once the 72hour cure period has expired and the violation remains uncured.

14. Fine Schedule for Violations that do not Threaten Public Safety or Health. The following fine schedule has been adopted for all covenant violations that do not threaten public safety and health:

Warning Letter Warning Letter (¶5a)

Up to ten (10) days to cure No fine

First Violation First Notice of Violation (¶5b)

(of same covenant or rule) \$50.00

Thirty (30) days to cure

Second Violation Second Notice of Violation (¶5c)

(of same covenant or rule) \$150.00

Thirty (30) days to cure

Third Violation Third Notice of Violation (¶5d)

(of same covenant or rule) \$300.00

Up to seven (7) days to cure

The Association may turn over any violation to the Association's attorney to take appropriate legal action once the two 30-day cure periods have expired and the violation remains uncured.

- 15. Waiver of Fines. The Board may waive all, or any portion, of the fines if, in its sole discretion, such waiver is appropriate under the circumstances. Additionally, the Board may condition waiver of the entire fine, or any portion thereof, upon the violation being resolved and staying in compliance with the Articles, Declaration, Bylaws or Rules.
- 16. Other Enforcement Means. This fine schedule and enforcement process is adopted in addition to all other enforcement means which are available to the Association through its Declaration, Bylaws, Articles of Incorporation and Colorado law. The use of this process does not preclude the Association from using any other enforcement means.
- 17. Definitions. Unless otherwise defined in this Policy, initially capitalized or terms defined in the Declaration shall have the same meaning herein.
- 18. Supplement to Law. The provisions of this Policy shall be in addition to and in supplement of the terms and provisions of the Declaration and the law of the State of Colorado governing the community.
- 19. Amendment. This Policy may be amended from time to time by the Board of Directors.

PRESIDENT'S

CERTIFICATION: The undersigned, being the President of Glenwood Gardens Phase I Homeowners Association, a Colorado nonprofit corporation, certifies that the foregoing Policy was adopted by the Board of Directors of the Association, at a duly called and held meeting of the Board of Directors, or by action without a meeting pursuant to the procedures contained in the Bylaws or Colorado law, and in witness thereof, the undersigned has subscribed their name.

> Glenwood Gardens Phase I Homeowners **Association**, a Colorado nonprofit corporation

By: Its: